

**RESOLUTION 2022-73**

**RESOLUTION OF THE MAYOR AND COUNCIL OF THE BOROUGH OF MAGNOLIA  
AUTHORIZING THE AWARD OF A NON-FAIR AND OPEN CONTRACT FOR INFORMATION  
TECHNOLOGY SERVICES**

**WHEREAS**, the Borough of Magnolia has a need to acquire Information Technology Services as a non-fair and open contract pursuant to the provisions of N.J.S.A. 19:44A-20.5; and

**WHEREAS**, the Chief Financial Officer has determined and certified in writing that the value of the acquisition may or may not exceed \$7,000; and

**WHEREAS**, the anticipated term of this contract is 1 year retroactively; and

**WHEREAS**, McM Tech Solutions, LLC, has completed and submitted a Business Entity Disclosure Certification which certifies that Environmental Engineers, has not made any reportable contributions to a political or candidate committee in the Borough of Magnolia in the previous one year, and that the contract will prohibit the McM Tech Solutions, LLC, from making any reportable contributions through the term of the contract, and

**WHEREAS**, McM Tech Solutions, LLC, 746 Raritan Ave., Atco, NJ 08004 is hereby retained to provide professional services as described above for an amount that may or may not to exceed \$7,000.00 for the period retroactively commencing on January 1, 2022 through December 31, 2022.


**NOW, THEREFORE, BE IT RESOLVED**, that the Mayor and Council of the Borough of Magnolia, County of Camden, State of New Jersey, hereby authorizes the McM Tech Solutions, LLC, to enter into a contract with the Borough of Magnolia as described herein.

**BE IT FURTHER RESOLVED**, that the Business Disclosure Entity Certification and the Determination of Value be placed on file with this resolution; and

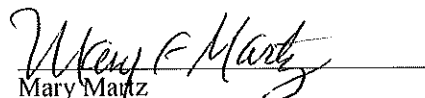
**BE IT FINALLY RESOLVED**, that:

1. The contract is awarded without competitive bidding as a "Professional Service" in accordance with the Local Public Contracts Law, N.J.S.A. 40A: 11-5(l)(a) because it is for services performed by persons authorized by law to practice a recognized profession. The Mayor and Borough Clerk are authorized to sign the contract.
2. A copy of the Resolution as well as the contract shall be placed on file with the Borough Clerk of the Borough of Magnolia.
3. The Borough Clerk is hereby directed to publish notice of this award as required by law.

ADOPTED: April 6, 2022

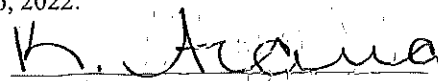


Krystel M. Arana  
Deputy Municipal Clerk

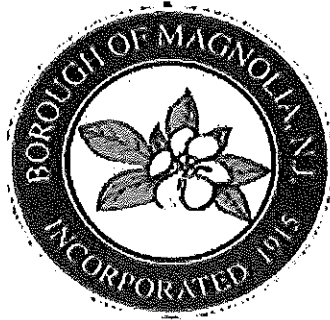
  
Mary Mantz  
Council President

**CERTIFICATION**

I, Krystel M. Arana, Deputy Municipal Clerk of the Borough of Magnolia, County of Camden, State of New Jersey, do hereby certify that the foregoing Resolution 2022-73 was duly adopted by the Mayor and Council of the Borough of Magnolia at a Regular Meeting held on Wednesday, April 6, 2022.

  
Krystel M. Arana  
Deputy Municipal Clerk

# Proposal Borough of Magnolia



**Submitted by:**

*Mike Mangold*

*McM Tech Solutions, LLC*

*746 Raritan Ave*

*Atco, NJ 08004*

***McM***  
***TECH SOLUTIONS***



## Proposal for Borough of Magnolia

### 1. Business Address and Relevant Experience

McM Tech Solutions, LLC we are located at 746 Raritan Ave, Atco NJ 08004

1.1 Members of McM Tech Solutions team have worked with the following townships: Waterford Township, Shamong Township, Medford Lakes, Berlin, and Voorhees Township. We have done the following:

- New computer/Server installations and upgrades
- User Password resets
- Backups and restores and testing
- Help with Edmunds upgrades and new installs
- Spam/Web filtering
- Virus removal
- Copier setup with both scan to server and email
- General Computer maintenance
- WIFI setup for both private and public
- Email Migrations from local email to cloud based email

#### *Waterford Township and Police Department*

- VPN connection for Waterford Township, Public Works building and Fire Department.
- Onsite support for Waterford Township to setup tax sales.
- Setup the public and private WIFI at the Municipal building.
- Setup new computer/printer/network and cabling for Fire Department, Public Works and Township.
- Setup camera systems at Public works and support existing camera systems.
- Setup and conversion from Digital Ally body cameras to Axion body cams for Police Department.
- Setup of LPR license plate reader for Police Department.
- Setup of new EZ ticking system in patrol cars.
- Setup new township-wide backup system with off-site disaster recovery.
- Upgraded infrastructure from Small Business Server to Windows Server 2016.
- Migrated email from local email server to cloud based email system.
- Upgraded Edmunds to newest version that includes water bills and WIP payments.
- Rolled out new Construction, Code Enforcement, and Planning and Zoning software.



## Proposal for Borough of Magnolia

### *Shamong Township*

- Installed new Windows server and upgraded network from workgroup environment to domain based.
- Install public/guest Wi-Fi system.
- Installed image-based backup system with secondary cloud based back up system.
- Upgraded all computers to Microsoft Windows 7/10.
- Installed new firewall with content filtering.
- Migrated email from POP email systems to cloud based email.
- Installed and configured new copier for scanning to folders and email.
- Rolled out new Construction, Code Enforcement, and Planning and Zoning software.

### *Medford Lakes*

- Converted email system from POP email to cloud based email system.
- Upgraded all computers to new Microsoft Office 2016.
- Converted all locations from Comcast to Fios internet and converted routers.
- Created companywide email signatures.

These are just some examples of service we have provided for our clients.

Feel Free to contact anyone of our references

Waterford Township	Susan Danson	Township Administrator, QPA / RPPO	856-768-2300
Shamong Township	Susan D. Onorato	Township Administrator & Clerk	609-268-2377
Medford Lakes	Robert J. Burton	Borough Manager	609-654-8898
Waterford Police Dept	Chief Cormaney	Chief of Police	856-768-2300



**Proposal for  
Borough of Magnolia**

**2. Proposed cost of the service**

We would like to propose a cost:

Onsite Support (min of 1 hour)	\$105.00 per hour
Remote Support (Min 15 mins)	\$85.00 Per hour
Server Monitoring	\$20.00 per server per month
Workstation Monitoring + Anti-Virus	\$9.00 per computer per month
Cloud Backup Of Server	\$20.00 per month

We monitor onsite, remote and phone support, 24x7x365 of all workstations and servers, and all meetings. We guarantee a call back within 15 minutes of any outage on servers. We will provide you a detailed list of all calls that happen every month upon request. With the monitoring we will perform the following:

**Managed Server:**

- Microsoft Patch Management
- Event Log Monitoring
- Log File Maintenance
- Drive Space Monitoring
- Printer Setting Management
- Quarterly On-Site Maintenance
- Security
- User Account Administration
- File Sharing Permission Administration
- Security Administration
- Virus Definition & Prevention
- Online Asset Management
- Online Trouble Ticket Management
- Online License Management
- Desktop Optimization & Management
- Spyware and Adware Removal
- VPN Client Management
- Backup Monitoring

**Managed Workstation**

- Event Log Monitoring
- Log File Maintenance
- Drive Space Monitoring
- Printer Setting Management
- Security:



## Proposal for Borough of Magnolia

- Windows Patch Management
- Antivirus Software Management & Update

All work performed in the monthly agreement will include proactive and reactive support to keep the network and computers running at peak performance. For large scale projects an estimate of completion time and cost will be discussed prior to any work being performed. Monitoring is billed the 15<sup>th</sup> of every month and must be paid 1 month in advance.

### 3. Staff

Mike Mangold	Lead Technician/Point of contact
Jean Barber	Dir of Sales – Office contact
Mark Richards	Wiring specialist
Doug Sim	Technician

#### **Mike Mangold – Managing Member**

Mike has worked in the IT industry for over 30 years. He has worked for large and small companies and in both the public and private sector. In 1998 he started McM Tech Solutions after seeing the need for an IT company that provides clear IT solutions while providing exceptional customer support. Since that time, he has expanded the company while still giving the customers a personal touch.

#### **Jean Barber – Director of Sales and Service**

Jean has worked for McM Tech Solutions since 2003 and works as the Client Relations Manager and Director of Sales. Jean has over 25 years of experience in customer relations and Sales.

#### **Mark Richards – Wiring Specialist**

Mark has worked with McM Tech Solutions since 2015 and specializes in network/camera wiring. Mark heads the Wiring Division of McM Tech Solutions.

#### **Doug Sim – Technician**

Randy has 15 years' experience in security and has brought his talents to McM Tech Solutions to help with network and camera security.